



# ETHEKWINI CHANGES BANKERS

As of the 01 October 2015 eThekweni will be moving all accounts from Standard Bank to Nedbank. As per the Municipal Finance Management Act, the Municipality is required to advertise to potential banking institutions to submit proposals for a five year period. Nedbank has been awarded the tender offering the most competitive and responsive bid

## CUSTOMERS ARE URGED TO NOTE THE FOLLOWING CHANGES:

You will still be able to use your current methods of payment but depending on the method you use, you may be required to make changes.

PAYMENT METHOD	
<b>OVER THE COUNTER</b>	
<b>With your metro bill at a Nedbank Bank branch using a deposit slip located at any Nedbank Branch</b>	Simply indicate on the deposit slip to credit 'eThekweni Municipality', quote your mandatory 11 digit metro bill account number in the reference field, fill in the amount and hand the deposit slip to the Teller. Nedbank is not obliged to accept your deposit if your Metro Bill reference number is not clearly reflected on the deposit slip.  NB: The bank account number field must be left blank
<b>At an eThekweni Municipal office or banking hall</b>	Please bring along your metro bill as it includes the 11-digit account number that the Municipality cashier will use as a reference to process your payment.
<b>EasyPay/ Syntell and Pay@</b>	Pay at any retail outlet providing these facilities. No cheque payments accepted. Card payments exceeding R2500.00 per bill per month will attract the full admin/bank charge
<b>Post Office</b>	Pay at any Post Office
<b>Other (Debit Order)</b>	Contact the eThekweni Municipality Call Centre on 031 324 5000
<b>Self-Service*</b>	
<b>Internet Banking</b>	Existing Clients of Standard Bank, ABSA, Nedbank, Capitec and First National Bank: No action required as eThekweni will arrange with your respective bank to make the necessary changes to ensure that your payments reach the new Nedbank Account.
<b>ATM</b>	
<b>Cell Phone Banking</b>	New Clients of Standard Bank, ABSA, Nedbank and First National Bank: eThekweni Municipality is loaded as a pre-defined Beneficiary on all Internet banking platforms. Kindly select this beneficiary when making payment. It is mandatory to quote your Metro Bill Account Number in the reference field; OR please approach your respective bank for assistance on how to set up your payment.
<b>Foreign Payments</b>	
<b>SWIFT</b>	If you are located outside South Africa and make use of SWIFT to make your payment, you will be required to change the SWIFT code to direct your payment to the new account. Please make sure you include your 11-digit number as a reference for your payment.  <b>The new banking details for the eThekweni Municipality are as follows:</b> Bank: Nedbank Ltd Account Name: EThekweni Municipality SWIFT Code: NEDSZAJJ  Kindly email Revline@durban.gov.za for account number

\*If you are setting up any of these methods of payments, make sure you use your 11-digit Metro Bill account number as a reference.

